

Guidelines for the Promotion of Multicultural Community Development for Chiba City

◆Breakdown by Section of The General Plan for Chiba City

Fundamental Principle

Aiming for further development as an international city through the realization of a multicultural society whereby all citizens can live safely and with peace of mind, where differences in nationalities, languages and cultures are accepted, where people can understand one another and where diversity is seen as a community stronghold.

Action Plan for the Promotion of Multicultural Coexistence for Chiba City

◆Planned Period: FY 2023~2025

Policy Direction 1:

The realization of a society where no one is left behind, so that citizens can live safely and with peace of mind

Language Support

(1)Communication in multiple languages and simplified Japanese

- Making the city's website available in multiple languages
- Expansion of the information communicated through social media ○Introduction of an AI chatbot
- Administrative procedures and guidebooks published in multiple languages and simplified Japanese

(2)Enhancement of Japanese learning support

- Academic support within elementary and junior high schools
- Academic support outside of elementary and junior high schools

Living Support

(1)Expansion of consultation services

- System maintenance for multilingual administrative consultation desks and simplified Japanese interpretation systems

(2)Translation and interpretation support

- Expansion of consultation tools ○Administrative procedures and guidebooks published in multiple languages and simplified Japanese ○Simplified Japanese training for administrative staff

(3)Lifestyle support

- Assigning interpreters to public nursery schools and dispatching interpreters to health centres within the city
- Support in purchasing multilingual translation and interpretation devices at nursery schools etc.
- Community translation and interpretation support system
- Providing information when moving into municipal housing and the introduction of private rental housing, such as the housing safety net system ○Employment support ○School enrollment support

Disaster Prevention Support

(1)Support in the event of a disaster

- Operation of disaster support centres for foreign residents during disasters
- Multilingual disaster prevention emails ○Enhancing the information provided during epidemics for infectious diseases

(2)Circulating disaster prevention

- Holding disaster prevention courses ○Publishing and improving the Disaster Prevention Guidebook for foreign residents
- Creation of multilingual hazard maps

The creation of a society where everyone plays an active role, individuality is respected and differences in nationalities,

Policy Direction 2:

languages and cultures are used as a community stronghold

Building the Foundation of an Inclusive Society

(1)Establishment of a collaboration

- Establishment of a multicultural network (provisional name)
- Registration with the multicultural welcome organization·matching system

(2)Promotion of mutual understanding

- Creation of opportunities so that people can introduce their culture

(3)Creation of workplaces

- Communication of information by experienced persons from JICA
- Holding seminars for companies hiring foreign employees

Supporting Regional Activities

(1)Volunteer support

- Attracting foreign companies and supporting entrepreneurship amongst foreign residents

(2)Supporting citizen's activities

- Volunteer registration·matching system
- Grants for neighbourhood associations

Exchanges with Cities Abroad

(1)Sister city exchanges

- Youth exchanges, University exchanges, Sport exchanges, Art and cultural exchanges

(2)International cooperation

- Efforts to resolve global issues





Guidelines for the Promotion of Multicultural Community Development And Action Plan for the Promotion of Multicultural Coexistence for Chiba City

Fiscal Years 2023-2025

The realization of a multicultural society where all citizens can live safely and with peace of mind, where differences in nationalities, languages and cultures are accepted, where people can understand and support one another, and where diversity is seen as a community stronghold.

Current Status of Foreign Residents in Chiba City

Increasing Population Trend

31,511 people

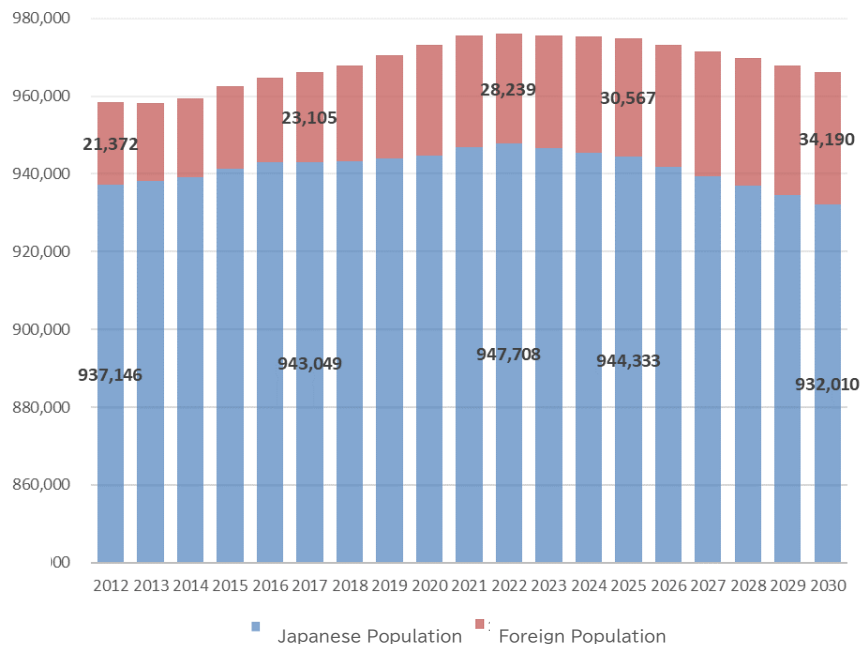
※ As of the end of March 2023

Multinationalization

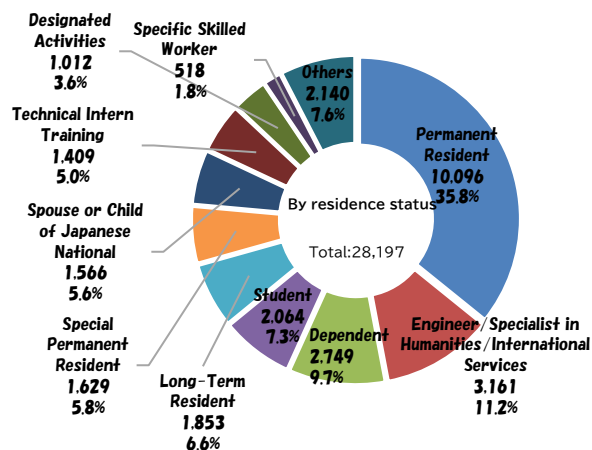
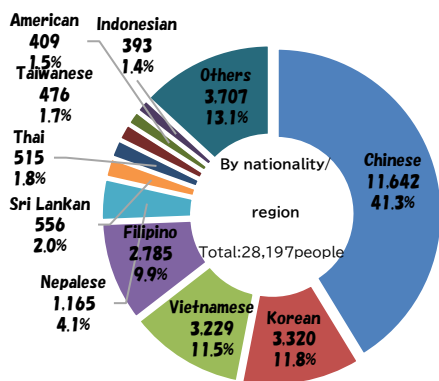
People from 110 countries and regions

Permanent Residency Progression

for medium to long-term stays



(Source) Basic Resident Register for Chiba City as estimated by the International Relations Division for the FY 2023 (as of the end of March each year)



(Source) Basic Resident Register for Chiba

City (As of March 31st 2022)