

To all the victims of the Chiba Torrential Rainfall Disaster 2026 (Updated: 4th of September)

This notice provides important information to all the victims who have suffered from the torrential rainfall event that happened across Chiba Prefecture on August 13th, 2026. If you have any questions about the information provided in this notice, please contact the relevant persons or divisions using the provided contact details.

Recently, we have had problems with people who have been taking advantage of this disaster to sell their products or services, so please be careful when talking to people you don't know.

1. Housing Disaster Victim Certificate and General Disaster Victim Certificate

Victims of natural disasters are eligible to apply for and receive a Housing Disaster Victim Certificate or General Disaster Victim Certificate at Chiba City Hall. These certificates prove that your household property, or other personal assets (including other real estate properties that you own), have been damaged by natural disaster-related causes. These certificates are required for you to apply for insurance or loans. If you wish to apply for these certificates, please bring the necessary paperwork to Chiba City Hall in person.

Eligible for: Those who have suffered damages to their household property or other personal assets (including other real estate properties that you own).

Required documents:

1. Housing or General Disaster Victim Certificate Form (please ask at the counter if you need a physical copy of these forms)
2. Proof of identity (Driver's license, My Number Card, passport, etc.)
3. Printed out color photos so that we can confirm the extent of damage to your assets
4. Power of attorney (Only required if someone else is applying for these certificates on your behalf)

Please visit the following link to download these forms:

https://www.city.chiba.jp/shimin/shimin/kokusai/2026_rainfalldisaster_disastervictimcertificates_translated.html

Where to apply:

Chuo Ward Office (Qiball), 11th Floor, Large Meeting Room
Hanamigawa Ward Office, 1st Floor, Citizens' General Inquiries Division
Inage Ward Office, 2nd Floor, Community Building Support Division
Wakaba Ward Office, 3rd Floor, Community Building Support Division
Midori Ward Office, 1st Floor, Community Building Support Division
Mihama Ward Office, 3rd Floor, Community Building Support Division

Hours of operation: 9:00 a.m. to 5 p.m.

Contact details:

Chuo Ward Community Support Building Division: 043-221-2169
Hanamigawa Ward Community Support Building Division: 043-275-6224

Inage Ward Community Support Building Division: 043-284-6107
Wakaba Ward Community Support Building Division: 043-233-8124
Midori Ward Community Support Building Division: 043-292-8107
Mihama Ward Community Support Building Division: 043-270-3124

2. Financial support

Disaster Relief Grants

Victims who have been affected by the disaster are eligible to receive disaster relief grants. A Housing Disaster Victim Certificate will be required for you to apply for these funds. Those eligible to apply for these grants will receive instructions about how to apply for these funds when you receive your Housing Disaster Victim Certificate in the mail.

Contact details:

Chuo Ward Community Support Building Division: 043-221-2169
Hanamigawa Ward Community Support Building Division: 043-275-6224
Inage Ward Community Support Building Division: 043-284-6107
Wakaba Ward Community Support Building Division: 043-233-8124
Midori Ward Community Support Building Division: 043-292-8107
Mihama Ward Community Support Building Division: 043-270-3124

Disaster Recovery Grant for Disaster Victims

Those who have suffered considerable losses due to the disaster are eligible to receive financial support to help them recover from the disaster. A Housing Disaster Victim Certificate will be required for you to apply for these funds. Those who may be eligible for a Disaster Recovery Grant will receive instructions about how to apply for them via a letter in the mail from the city government.

Contact details: Regional Welfare Division, 043-245-5218

Disaster Support Loans

Those who have had their house or furniture severely damaged by the disaster can apply to receive a disaster support loan. A Housing Disaster Victim Certificate will be required for you to apply for these loans.

Contact details: Regional Welfare Division, 043-245-5218

Disaster Death Benefit and Disaster Compensation Grants

If someone in your family has died due to the disaster, or if you were severely injured during the disaster, you are eligible to receive these funds.

Contact details: Regional Welfare Division, 043-245-5218

3. Daily life support

What to do if water has entered your home:

Please contact the following department if you think that you are at risk of getting an infection due to water damage to your home.

Contact details: General Sanitation Division, 043-245-5214

Home repairs

If your home was damaged during the disaster and you require urgent repairs to your home so that you can live in it, please contact the following department.

Contact details: Housing Policy Division, 043-245-5853

Cleanup assistance from volunteers

The Disaster Volunteer Center is dispatching volunteers to assist those who have been affected by the disaster with cleaning up and tidying up their homes.

Contact details: Chiba City Council of Social Welfare, 043-209-8850

Hours of Operation: Between 10:00 a.m. and 3:00 p.m.

How to dispose of disaster-related waste

A waste disposal collection area for items that have been damaged and rendered unusable by the torrential rainfall (disaster-related waste) has been installed. Please separate your disaster-related waste from your regular household waste and dispose of each of them appropriately.

Contact details: Waste Facility Maintenance Construction Division, 043-245-5423

If you are unable to carry your waste to the waste disposal areas, please contact the division listed below to organize for your waste to be picked up by the city.

Contact details: Waste Management Division: 043-245-5236

4. Reduction or deferral of tax payments

Municipal Inhabitant Tax, Prefectural Inhabitant Tax, and Environmental Tax

Under certain conditions, you may be able to reduce the amount of tax that you pay.

Contact details:

For those living in Chuo Ward, Wakaba Ward, or Midori Ward: East District Municipal Tax Office, Municipal Inhabitant Tax Division, 043-233-8140

For those living in Hanamigawa Ward, Inage ward, or Mihama Ward: West District Municipal Tax Office, Municipal Inhabitant Tax Division: 043-270-3140

Property Tax and City Planning Tax

Under certain conditions, you may be able to reduce the amount of tax that you pay.

Contact details:

For those living in Chuo Ward, Wakaba Ward, or Midori Ward: East District Municipal Tax Office, Asset Tax Division: 043-233-8143

For those living in Hanamigawa Ward, Inage ward, or Mihama Ward: West District Municipal Tax Office, Asset Tax Division: 043-270-3140

National Health Insurance payments and out-of-pocket costs for medical services

Under certain conditions, you may be able to reduce the amount that you pay for your national health insurance payments and for any out-of-pocket costs paid for receiving medical services covered by National Health Insurance.

Chuo Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-221-2131

Hanamigawa Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-275-6255

Inage Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-284-6119

Wakaba Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-233-8131

Midori Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-292-8119

Mihama Ward Citizens' General Inquiries Division, National Health Insurance Section: 043-270-3131

Medical insurance payments for the elderly (over the age of 75) and out-of-pocket costs for medical or nursing care services

Under certain conditions, you may be able to reduce the amount that you pay for your medical insurance payments for the elderly and for any related out-of-pocket costs covered by this medical insurance for the elderly.

Chuo Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-221-2133

Hanamigawa Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-275-6278

Inage Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-284-6121

Wakaba Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-233-8133

Midori Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-292-8121

Mihama Ward Citizens' General Inquiries Division, Senior Medical Care and Pension Section: 043-270-3133

Long-term Care Insurance payments and out-of-pocket costs for nursing care services.

Under certain conditions, you may be able to reduce the amount that you pay for your long-

term care insurance payments and any related out-of-pocket costs for medical services that are covered by this long-term care insurance.

Chuo Ward Elderly and Disability Support Section: 043-221-2198

Hanamigawa Ward Senior Citizens' and Disabled Persons' Support Division: 043-275-6401

Inage Ward Senior Citizens' and Disabled Persons' Support Division: 043-284-6242

Wakaba Ward Senior Citizens' and Disabled Persons' Support Division: 043-233-8264

Midori Ward Senior Citizens' and Disabled Persons' Support Division: 043-292-9491

Mihama Ward Senior Citizens' and Disabled Persons' Support Division: 043-270-4073

5. Information regarding roads, traffic, and sewer facilities

Road Conditions

Some roads have been closed off because they have been severely damaged, or for other reasons. For more details, please visit the Japan Road Traffic Information Center website:

<https://www.jartic.or.jp/>

Towing cars that broke down during the torrential rainfall.

Many cars broke down on the roads due to the heavy rain. To allow other vehicles to pass, the city has relocated these vehicles. Special high-visibility warning tape has been placed on any vehicles that haven't been relocated yet to prevent other vehicles from colliding with them.

If you wish to know the whereabouts of your vehicle, please contact the Public Works Management Division using the details below.

Phone Number: 043-245-5383

Hours of operation: 9:00 a.m. – 5:00 p.m. (including weekends)

Email: hochisyaryo@city.chiba.lg.jp

If you see litter on the roads

If you find litter on the roads, please call the Environmental Center that is in charge of that area. Their hours of operation are from 9:00 a.m. to 5:00 p.m. on weekdays, and 9:00 a.m. to 12:00 p.m. on Saturdays.

Contact Information:

Chuo Ward/Mihama Ward Environmental Center: 043-231-6342

Hanamigawa Ward/Inage Ward Environmental Center: 043-259-1145

Wakaba Ward/Midori Ward Environmental Center: 043-292-4930