

● Vaccine Passport FAQ

Q Must I apply for a vaccine passport to use it domestically in Japan?

A In Japan, you can also use your vaccine voucher (after you have received all your vaccinations) as proof that you have been vaccinated. Please confirm beforehand with the location or event that you are attending to see which if you should use the voucher or the vaccine passport.

Q I want to apply for a vaccine passport, but I do not have a vaccine voucher or a vaccine record. What should I do?

A It may take 3 or more months until your vaccine passport arrives to check if you have been vaccinated. If you want your vaccine voucher to re-issued, print out and fill in the form available on Chiba City's home page, and submit it by mail.

Q Can I still apply for a vaccine certificate if my passport is expired?

A If your passport is expired, people who plan to travel abroad will not be issued a vaccine certificate. Please apply with a copy of a renewed passport.

Q How do I apply if I lived in different locations for my first/second/third vaccinations?

A The local municipality (city hall, ward office, etc.) that you lived in when you got your vaccination done will issue you your vaccine passport.

If you got your first to third vaccinations done at different municipalities, you must submit your application to the local municipality that you lived in when you got vaccinated.

Example:

First vaccine: done at Chiba City

Second vaccine: done at Funabashi City

Submit the application for your first vaccine passport to Chiba City.

Submit the application for your second vaccine passport to Funabashi City.



Contact information

■ If you have questions about how to apply or about issuing the vaccine passport...

Chiba City Coronavirus Vaccine Call Center

0120-57-8970

*Available languages are: Japanese, English, Chinese (中国語), Vietnamese (Tiếng Việt)